

## Customer Story NiCE VMware Management Pack



## Local government department in full control

through advanced VMware monitoring, operations and optimizations

PROBLEM	<ul> <li>Complete VMware monitoring overview, including EXSi and vCenter systems needed</li> <li>No real end-to-end picture of all VMware stacks</li> <li>Where to start with optimizing the VMware environment</li> </ul>
WHY NICE	<ul> <li>Full end-to-end monitoring, including all components</li> <li>Key indicators for system optimizations easily revealed</li> <li>Best cost/value balance in licensing and operations</li> </ul>
RESULTS	<ul> <li>Single pane of monitoring for the entire VMware stack</li> <li>Complete VMware estate visible and under full control</li> <li>Very economical and proactive approach to VMware operations, issues and outages</li> </ul>

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