



Multinational Bank secures its Office 365 services by advanced, real end-to-end Office 365 user experience monitoring

PROBLEM

- Dramatic MTTR on Office 365 outages
- Need to address Office 365 issues faster
- Looking for a reliable solution to monitor, act and report on availability and performance issues

NiCE SOLUTION

- Build knowledge by highly reliable and skilled partner
- Offered solution exceeds expectations
- Roadmap goes hand in hand with own extension plans

RESULTS

- Real end-to-end views, key indicators, drill-down options, action advices and reports covering the entire system
- Much better MTTR and TCO
- Plans to extend monitoring further using NiCE solutions

Want to get your Office 365 environment right, too?

Global operations

NiCE IT Management Solutions GmbH
Liebigstrasse 9, 71229 Leonberg
Deutschland
Phone +49 7152 939 82 0

Americas operations

NiCE IT Management Solutions Corporation
3478 Buskirk Avenue, Suite 1000
Pleasant Hill, CA 94523, USA
Toll-free Phone: +1-877-778-3730

START NOW

<https://www.nice.de/o365-straight>