



## Bank in Texas enhances their Office 365 service by advanced, real end-to-end user experience monitoring

### PROBLEM

- Centrally monitoring the Office 365 environment
- No dashboard or end-to-end views on key indicators
- Need to address Office 365 issues faster

### NiCE SOLUTION

- Highly reliable, long-term partner
- Known quality of NiCE solutions and support
- Enables optimum monitoring operations

### RESULTS

- Complete Office 365 environment under control, with clearly presented key indicators and drill-down options
- Much faster MTTR and lower TCO
- Highly confident Office 365 administrator team

**Want to get your Office 365 environment right, too?**

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<https://www.nice.de/o365-straight>