

Customer Story

NiCE Active O365 Management Pack



Financial IT Technology Provider tames Office 365

by advanced monitoring for their highly customized, hybrid environment

PROBLEM

- Challenging, highly customized Office 365 environment
- Dashbords or end-to-end views on key indicators missing
- Complex hybrid deployment in cloud and on-premise

NICE SOLUTION

- Clearly presented real end-to-end monitoring
- All Office 365 assets, cloud and on-premise covered
- Improved insight into technology and operations

RESULTS

- Simple, easy roll-out, high monitoring transparency
- Much faster MTTR and better TCO
- More special customizations in process

Want to tame your Office 365 environment, too?

Global operations

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