



## Pharmaceutical Company gets Office 365 right by advanced monitoring and clear dashboards

### PROBLEM

- Need centralized views for all Office 365 assets
- Dashboard views on key indicators are missing
- Challenging hybrid deployment in cloud and on-premise

### NiCE SOLUTION

- Real end-to-end monitoring, including clear dashboards
- Covers all Office 365 assets, cloud and on-premise
- Solution offerings exceed required business standards

### RESULTS

- Meaningful key indicators and drill-down options
- NiCE monitoring beats other solutions tried by far
- Faster MTTR and better TCO
- Customer looks into further NiCE monitoring solutions

**Want to get your Office 365 environment right, too?**

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