

Customer Story

NiCE Active O365 Management Pack



Global Stock Market Analysis Provider ties-in Office 365 monitoring

for their cross-continental teams through advanced NiCE monitoring solutions

PROBLEM

- Challenging, highly customized Office 365 environment
- Real end-to-end views for international teams needed
- Low budget available for quality sensitive project

NICE SOLUTION

- Capable and accommodating to solve custom requests
- Offered solution has an unbeatable cost / benefit ratio
- All standard and custom business requirements met

RESULTS

- Price and quality standards exceeded
- Monitoring transparency expectations exceeded
- Happy system administrator team
- Faster MTTR and better TCO

Want to tie-in your Office 365 environment, too?

Global operations

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