



# IBM Domino Monitoring

## Innovative MP architecture

The NiCE Domino Management Pack (NiCE Domino MP) continuously monitors the IBM Domino infrastructure, identifying server problems before they affect applications and end users, through the use of predefined event conditions and threshold monitors.

The NiCE IBM Domino MP is designed to increase the productivity of both the Microsoft System Center Operations Manager (SCOM) administrator and operator, providing the ability to quickly detect issues and take corrective action to avoid costly downtime.

## Technologies used

- Microsoft System Center Operations Manager 2012 R2, 2016, 1801, 1807, 2019
- IBM Domino on Windows 9.0.x and 10.0

## NiCE Domino Management Pack for Microsoft System Center Operations Manager

### Monitoring IBM Domino Servers is business critical

When using Domino as your backbone for both internal and external communications, as well as being the basis for lots of customized applications, it is most critical to ensure that all of those applications work like an integrated ecosystem to provide a good user experience.

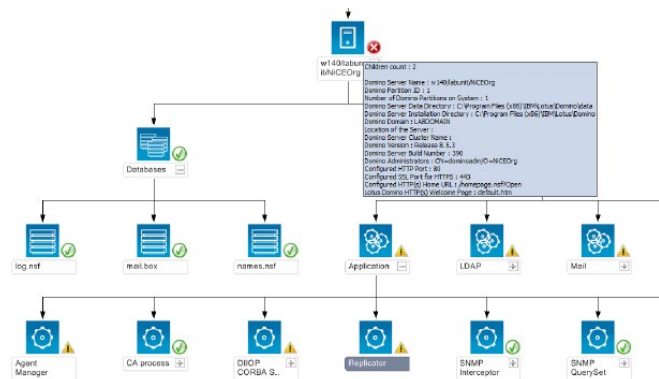
Therefore, it is of grave importance that the Domino server – being the base for all these various application services that run main parts of your business critical communication – is in optimal shape regarding availability and performance.

### Key areas of IBM Domino Server Monitoring

Domino is an IBM server product that provides enterprise-wide e-mail, collaboration capabilities and a custom application platform. It can be used as an application server for Domino applications and/or as a web server. As outlined before, good performance is essential to every business. It's even a key topic when it comes to communication.

If the basis of the communication infrastructure is suffering, this will affect all layers of your business. Symptoms may be delayed or even information missing, which will in turn slow down business processes. Critical processes will be the first to suffer. This leads to unforeseen effort, not only to re-establish the processes, but also to explain to the affected users why things are delayed or have gone wrong. This may be particularly painful when you need to bring this to the attention of your customers.

Avoiding such scenarios upfront by laying out smart fundamentals, helps you to free up resources to drive your business with excellence.



## Monitor your Domino Servers according to your actual business needs

### Proactively monitor IBM Domino Infrastructure Resources

The NiCE Domino MP was designed to increase the productivity of both the Operations Manager administrator and operator, providing the ability to quickly identify problems and take corrective action to avoid costly downtime.

### Runs Natively

The NiCE Domino MP provides a sophisticated integration into the Microsoft System Center Operations Manager, enabling operations personnel to confidently achieve routine IBM Domino monitoring. This means that the support staff do not need to “touch” each managed Domino server or learn the IBM Domino server administration interface.

### Common Architecture

The NiCE Domino MP leverages the native capabilities of the Microsoft System Center Operations Manager. A distributed agent is used, utilizing software components both outside and inside the IBM Domino server. The innovative architecture of the NiCE Domino MP allows administrators to centrally configure exception-based monitoring.

### Reliable Availability monitoring

In today's environments, availability is the key to success. Mail that cannot be delivered to your customers due to mail server failure is unacceptable.

The NiCE Domino MP was developed based on many years of best practice to ensure that your company's Domino mail environment is working as desired. The NiCE Domino MP goes beyond process checks and NRPC probing. The core of the Domino MP is a Domino add-in task that executes transactions within the Domino server. Hence, it will even trigger an alert if your server is responsive but non-functional.

## Features

- Monitors the IBM Domino infrastructure
- Detailed task monitoring of Add-in and IBM Domino server tasks
- Tracks server response time and transaction measurement
- Predefined performance graphs for core metrics

## Benefits

- Identifies server problems before they affect applications and end users
- Easy to read, easy to access web based reports
- Leverages the native capabilities of Microsoft System Center Operations Manager
- Centrally configure management exception-based monitoring responsibilities

## Microsoft Customer Success Story

NiCE solutions enables the banking industry to stay on top of technology and business trends. 24 hours a day. 365 days a year.

Read the full success story at <http://customers.microsoft.com/en-US/story/firm-improves-it-services-to-banks-with-centralized-monitoring-solution> or [bit.ly/2hzFTaC](http://bit.ly/2hzFTaC).

## Press Releases

NiCE Extends Microsoft System Center Operations Manager by Monitoring Office 365 Synthetic Transactions for Hybrid Exchange

Read the full press release at <https://www.nice.de/2018/03/16/press-release/> or [bit.ly/O365-MP-press](http://bit.ly/O365-MP-press).

## About NiCE

NiCE IT Management Solutions is a company that has over 25 years of experience with Cross Platform Application Monitoring Solutions on UNIX, Linux, and Windows. NiCE has amassed this wealth of experience from collaboration and integration with our valued Business Partners including HP, Microsoft, Oracle, IBM and BlackBerry.

NiCE roots come from years of developing and perfecting Smart Plug-ins (SPIs) with our Business Partner, Hewlett Packard. With the introduction of Microsoft System Center Operations Manager, NiCE started developing Application Monitoring solutions for this platform as well.

As a Microsoft Gold Datacenter & Gold Application Development Partner, NiCE provides management packs for database and communication applications.

The NiCE mission has always been to provide the best monitoring solution for IT professionals worldwide. The highly skilled NiCE team services clients from around the globe spanning from SMBs to large corporations. NiCE IT Management Solutions is focused on ensuring that our clients are completely satisfied with our products because of the value they add to their business.

## Global operations

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## All NiCE Management Packs

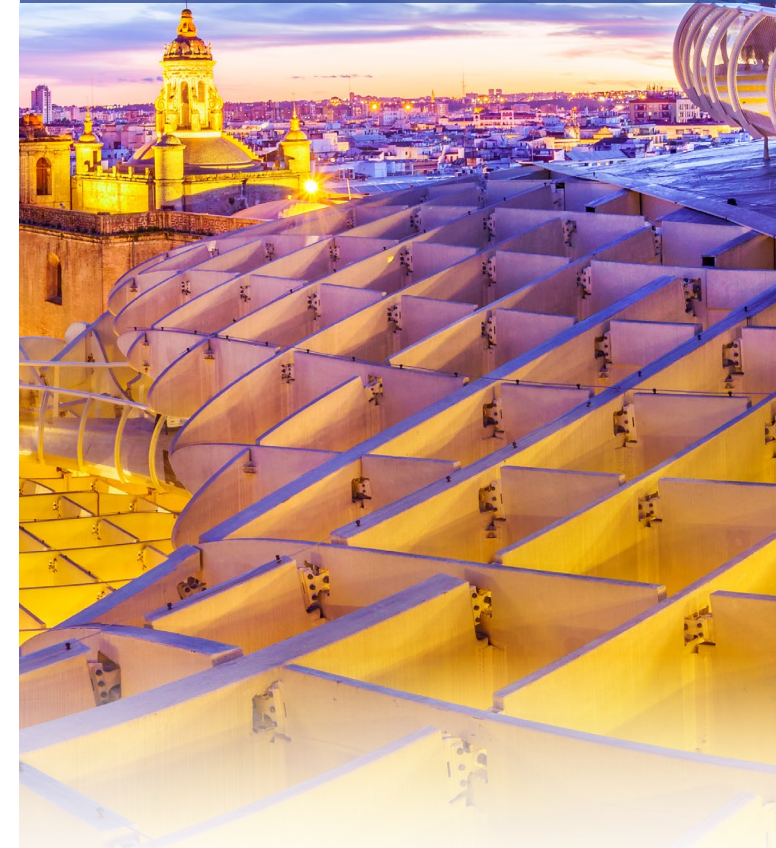
Active O365 MP | BlackBerry MP | Custom MPs | DB2 MP | Domino MP | Linux Power MP | Log File MP | Oracle MP | PowerHA MP | SAP MP | Veritas MP | VMware MP | zLinux MP

## Microsoft Partner

Gold Application Development  
Gold Datacenter



# NiCE Domino Management Pack for Microsoft SCOM



## Smart Application Monitoring You Can Rely On

