

Customer Story NiCE VMware Management Pack



US Federal Energy Agency picks NiCE VMware Management Pack for advanced, real end-to-end VMware monitoring

PROBLEM

- Need a variable VMware monitoring solution to integrate with Microsoft System Center
- Need insight into real end-to-end performance
- Identify key performance indicators

WHY NICE

- Out-of-the-box setup was impressive, clear understanding of customer needs, bought the solution on the spot
- Outstanding pre-sales & customization support
- Flexibility of the NiCE VMware Management Pack

RESULTS

- VMware monitoring integrated into Microsoft System Center as the main management platform
- Performance insights far beyond their expectations
- Clear understanding of key performance indicators

Want to get your VMware environment right, too?

Global operations NiCE IT Management Solutions GmbH Liebigstrasse 9, 71229 Leonberg Deutschland Phone +49 7152 939 82 0

Americas operations

NiCE IT Management Solutions Corporation 3478 Buskirk Avenue, Suite 1000 Toll-free Phone: +1-877-778-3730

