NiCE Oracle Management Pack
Support Matrix

NiCE Oracle Management Pack 5.10 for System Center Operations Manager
2012 R2, 2016, 1801, 1807, 2019

Oracle hosted on	Oracle Version [1]				
	11.2	**12.1**	**12.2**	**18**	**19**
Windows 2008 Server (x86_64) [2]	yes	yes	n/a	n/a	n/a
Windows 2008 R2 Server (x86_64) [2]	yes	yes	n/a	n/a	n/a
Windows 2012 Server [2]	yes	yes	yes	yes	n/a
Windows 2012 R2 Server [2]	yes	yes	yes	yes	yes
Windows 2016 Server [2]	n/a	n/a	yes	yes	yes
Windows 2019 Server	n/a	n/a	n/a	n/a	yes

Notes
1) Support for other Oracle versions or other platforms on request. 2) For .NET requirements, please see the Advanced Guide. 3) For other distributions or 32bit Oracle support, please contact us.
For other versions please send us your request via the portal helpdesk.

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	11.2	**12.1**	**12.2**	**18**	**19**
Solaris 10 (SPARC)	yes	yes	yes	yes	n/a
Solaris 11 (SPARC)	yes	yes	yes	yes	yes
Solaris 10 (EMT64T/64-bit)	on request	on request	on request	on request	on request
AIX 6.1	yes	yes	yes	yes	n/a
AIX 7.1	yes	yes	yes	yes	yes
AIX 7.2	yes	yes	yes	yes	yes

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SLES 10 (x86_64) [3]	on request	n/a	n/a	n/a	n/a
SLES 11 (x86_64) [3]	yes	yes	n/a	n/a	n/a
SLES 12 (x86_64) [3]	n/a	yes	yes	yes	yes
SLES 15 (x86_64) [3]	n/a	n/a	yes	n/a	yes
RHEL & Oracle Linux 5 (x86_64) [3]	yes	yes	n/a	n/a	n/a
RHEL & Oracle Linux 6 (x86_64) [3]	yes	yes	yes	yes	n/a
RHEL & Oracle Linux 7 (x86_64) [3]	yes	yes	yes	yes	yes

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