

# Customer Story NiCE Oracle Management Pack



# Global Oil & Gas Company picks NiCE Oracle Management Pack for advanced Oracle database monitoring

## **PROBLEM**

- Stand-alone monitoring vs integrated monitoring
- Run POC for standardized Oracle monitoring
- Establish IT Governance standards for Oracle environment

# **WHY NICE**

- Meet high POC expectations of the Management Board, the Oracle and the SCOM team
- Ease of alignment to IT Governance standards
- Advised by their key IT Management Service provider

### **RESULTS**

- Single point of view for entire Oracle diagnostics
- Oracle and SCOM teams to share the same vision
- Standardized, IT Governance compliant Oracle operations

Want to elevate your Oracle monitoring, too?

#### **Global operations**

NiCE IT Management Solutions GmbH Liebigstrasse 9, 71229 Leonberg Deutschland Phone +49 7152 939 82 0

#### **Americas operations**

NiCE IT Management Solutions Corporation 3478 Buskirk Avenue, Suite 1000 Pleasant Hill, CA 94523, USA Toll-free Phone: +1-877-778-3730

