

Press Release

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NiCE IT Management Solutions GmbH and Teqwave partner to bring best Citrix monitoring to Microsoft System Center Operations Manager

NiCE and Teqwave have a long-standing relationship in delivering SCOM-based monitoring services to large-scale enterprises. Their companies are now joining forces to help Citrix solution owners and administrators providing even better services and end-user experience.

"NiCE, offering a wide portfolio of Management Packs for frequently used applications, services and infrastructure, often is asked for Citrix. We are glad that we are now able to provide a terrific solution with Teqwave, a company with years of experience on Citrix. I am sure our customers will also be electrified about this news." [Horst Nebenfuehr, CEO of NiCE IT Management Solutions]

New Citrix Management Pack for Microsoft SCOM

The Citrix Management Pack by Teqwave enables discovery, monitoring, advanced analytics, and reporting on essential Citrix components.

The integration into Microsoft System Center scales the impact analysis to an enterprise-level, as mal-interaction with other systems becomes transparent. Administrators can now analyze and

predict Citrix performance on a much broader scope to ensure Citrix service delivery and user experience.

The Citrix Management Pack monitors the availability and health of Citrix infrastructure and collects session and machine metrics to gain insight into Citrix performance and usage information. The Management Pack alerts you to problems with performance and availability so you can continuously monitor the Citrix configuration on which your business depends. It provides the following features: Infrastructure Monitoring, Logon Process Monitoring, User Session Monitoring, Server OS Performance Monitoring, StoreFront Monitoring, Licensing Monitoring, and Historical Reporting and Analytics.

About Teqwave

Teqwave is specialized in developing Management Packs for Microsoft System Center Operations Manager. Monitored applications include Citrix, PostgreSQL, and Cloudera.

About NiCE

NiCE IT Management Solutions creates cross-platform monitoring solutions on UNIX, Linux, and Windows to integrate with Micro Focus OBM, Microsoft System Center, and Microsoft Azure. NiCE provides enterprise-ready monitoring for Microsoft 365, Teams, SharePoint, OneDrive, Exchange, VMware, Oracle, IBM DB2, MongoDB, Domino, Veritas, Log Files, and many more.

The close collaboration with our valued Technology Partners IBM, HCL, Microsoft, Micro Focus, Oracle, and VMware adds unparalleled expertise to NiCE monitoring solutions.



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