Citrix ADC Monitoring on SCOM

Management Pack for Citrix ADC by Teqwave

The Citrix ADC Management Pack by Teqwave is an availability and performance management solution that extends the end-to-end service monitoring capabilities of Microsoft SCOM to include the Citrix ADC infrastructure.

The Teqwave Citrix ADC Management Pack alerts you on performance and availability issues. You can continuously monitor the Citrix ADC configuration on which your business depends.

Citrix ADC plays a central role in Citrix environments and its performance impacts the user experience. Therefore, availability and performance of Citrix ADC appliance is crucial.

The new Citrix ADC Management Pack is a complete monitoring solution providing deep visibility into ADC performance.

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Microsoft Partner
Gold Application Development
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Microsoft

Management Pack for Citrix ADC

Features

Appliance Monitoring

Continuously monitors the Citrix ADC system and hardware metrics (CPU and memory usage, temperature, fan speed, network interfaces, and more).

Load Balancing Monitoring

Health state monitoring of load balancing related objects including Virtual Server, Service Group, and Servers.

Citrix Gateway Virtual Server Monitoring

Health state monitoring of virtual servers, number of connected users, and activity in terms of requests and responses.

HA Configuration Monitoring

Get notified about any configuration changes including HA failover.

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Management Pack for Citrix ADC

Benefits

Agentless

Agentless monitoring architecture

Auto-Discovery

Automatically discovers and visualizes the topology of Citrix ADC devices

Physical & Virtual

Functioning across physical and virtual Citrix ADC appliances

Advanced Analytics

Monitoring of resource usage levels, hardware, and system health issues

Increase Reliability

Status of all services load balanced by ADC

Network Specific

Easy identification and resolution of network-specific issues

Secure Uptime

Gateway virtual server status

Better User Experience

Certificate expiration status

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Details

Appliance
✓ CPU and Memory Usage
✓ Temperature
✓ Fan Speed
✓ Disk
✓ High Availability State
✓ SSL Certificates

Citrix Gateway
✓ Virtual Server State
✓ Number of Current Users
✓ Requests Rate
✓ Activity in Terms of Requests and Responses

Laod Balancing
✓ Virtual Server Health
✓ Client and Server Connections
✓ Received Request/Response
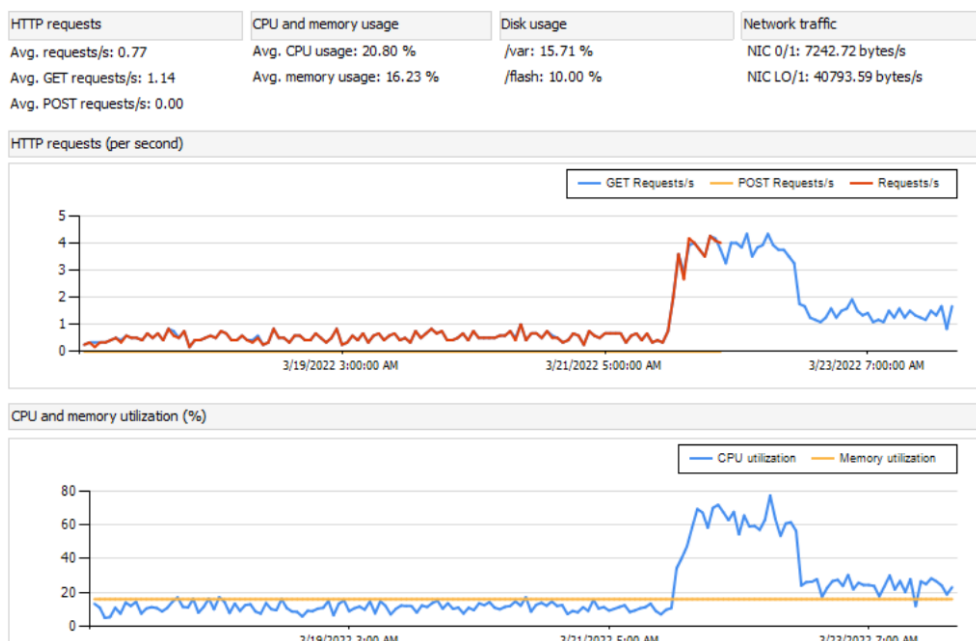✓ Packets Sent/Received

Management Pack
for Citrix ADC

Details

Monitor All Your ADC Appliacnces on One Console

Be alerted to all ADC issues such as high traffic, security violations, login errors, load balancing issues, issues with SSL certificates, etc.

Citrix ADC plays a central role in the Citrix environment and its performance impacts the user experience. Therefore, the availability and performance of a Citrix ADC appliance is crucial.

Management Pack for Citrix ADC

Licensing

Licensing

The Citrix ADC Management Pack is licensed on a per-ADC appliance basis.

Software Support

Within the support time frame, customers will receive direct support from our support team, software updates, and free upgrades to the latest Teqwave software versions.

Permanent licenses require one year of support. Subscription licenses include support.

Services

To help customers get a most effective set-up NiCE is offering remote installation assistance.

Remote professional services include installation and configuration, training, and custom application enhancements.

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Management Pack for Citrix ADC

FAQ

What SCOM version are supported?

The Management Pack supports Microsoft SCOM 2016 and later.

What Citrix ADC versions are supported?

The Citrix ADC Management Pack supports Citrix ADC 12.1 and later.

Do you provide custom services?

Yes. Whenever you need a specialized tweek or enhancement to fit your environment best, NiCE will assist with professional Management Pack authoring services.

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Contact

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