



IBM Domino Server Monitoring

Get insight on critical issues

The NiCE Domino smart Management Pack (NiCE Domino sMP) for Micro Focus OBM (formerly OMi) continuously monitors the IBM Domino infrastructure. It identifies server problems before they affect applications and end users, by predefined event conditions and threshold monitors.

The NiCE Domino sMP increases the productivity of both the Micro Focus Operations Bridge Manager administrator and operator by providing the ability to quickly detect issues and take corrective action to avoid costly downtime.

Technologies used

- Operations Bridge Manager (OBM) 10.12, 10.61 and 10.62 on Windows and Linux (formerly Operations Manager i)
- IBM Domino on Windows 9.0.x (see support matrix)

NiCE Domino smart Management Pack for Micro Focus Operations Bridge Manager

Monitoring IBM Domino Servers is business critical

When using Domino as your backbone for both internal and external communications, as well as being the basis for lots of customized applications, it is most critical to ensure that all of those applications work like an integrated ecosystem to provide a good user experience.

Therefore, it is important that the Domino server – being the base for all these various application services that run main parts of your business critical communication – is in optimal shape regarding availability and performance.

Key areas of IBM Domino Server Monitoring

Domino is an IBM server product that provides enterprise-wide e-mail, collaboration capabilities, and a custom application platform. It may be used as an application server for Domino applications and/or as a web server. Good performance of these applications and servers is essential to every business. Furthermore, it is a key topic when it comes to communication.

If the basis of the communication infrastructure is suffering, this will affect all layers of your business. Symptoms may be delayed or even information missing, which will in turn slow down business processes. More often than not, critical processes will be the first to suffer. This leads to unforeseen effort, not only to re-establish the processes, but also to explain to the affected users why things are delayed or have gone wrong. This may be particularly painful when you need to bring this to the attention of your customers.

Avoiding such scenarios upfront by laying out smart fundamentals, helps you to free up resources to drive your business with excellence. You will be able to overcome the challenges waiting along the way.

The goal of performance optimization is a stable, well-tuned system that continuously meets and supports your business' functional and service level agreements. Achieving this goal is a continuous iterative process, supported and improved by the NiCE Domino smart MP.

Monitor your Domino Servers according to your business needs

Proactively monitor IBM Domino Infrastructure Resources

The NiCE Domino smart MP is designed to increase the productivity of both the OBM administrator and operator, providing the ability to quickly identify problems and take corrective action to avoid costly downtime.

Runs Natively

The NiCE Domino smart MP provides a sophisticated integration into the OBM, enabling operations personnel to confidently achieve routine IBM Domino monitoring. This means that support staff do not need to "touch" each managed Domino server or learn the IBM Domino server administration interface.

Common Architecture

The NiCE Domino smart MP leverages the native capabilities of the Micro Focus OBM. A distributed agent is used, utilizing software components both outside and inside the IBM Domino server.

The innovative architecture of the MP allows administrators to configure exception-based monitoring centrally.

Reliable Availability monitoring

Availability is the key to success. Mail that cannot be delivered due to mail server failure is unacceptable.

The NiCE Domino smart MP ensures that your company's Domino mail environment is working as desired. It goes beyond process checks and NRPC probing. The core is a Domino add-in task that executes transactions within the Domino server. Hence it will even trigger an alert if your server is responsive but not functional.

Features

- Monitors the IBM Domino Infrastructure
- Detailed Task monitoring of Add-in and Domino Server tasks
- Tracks Server responsetime and transaction measurement

Benefits

- Identifies issues before they affect applications and end users
- Easy-to-read, easy-to-access web-based reports
- Leverages the native capabilities of Micro Focus Operations Bridge Manager (OBM)
- Centrally configure management exception-based monitoring responsibilities

About NiCE

NiCE IT Management Solutions is a company that has over 25 years of experience with Cross Platform Application Monitoring Solutions on UNIX, Linux and Windows. NiCE has amassed this wealth of experience from collaboration and integration with our valued Business Partners including HP, Microsoft, Oracle, IBM and BlackBerry.

NiCE roots come from years of developing and perfecting Smart Plug-ins (SPIs) with our Business Partner, Hewlett Packard. With the introduction of Microsoft System Center Operations Manager, NiCE started developing Application Monitoring solutions for this platform as well.

As a Microsoft Gold Datacenter & Gold Application Development Partner, NiCE provides management packs for database and communication applications.

The NiCE mission has always been to provide the best monitoring solution for IT professionals worldwide. The highly skilled NiCE team services clients from around the globe spanning from SMBs to large corporations. NiCE IT Management Solutions is focused on ensuring that our clients are completely satisfied with our products because of the value they add to their business.

Global operations

NiCE IT Management Solutions GmbH
Liebigstrasse 9, 71229 Leonberg, Germany
Phone +49 7152 939 82 0
E-Mail: solutions@nice.de



Americas operations

NiCE IT Management Solutions Corporation
3478 Buskirk Avenue, Suite 1000
Pleasant Hill, California 94523, USA
Toll-free Phone: +1 877 778 3730
E-Mail: sales@nice.us.com

All NiCE smart Management Packs and smart Plug-Ins

BlackBerry SPI | DB2 sMP | DB2 SPI | Domino sMP |

NiCE Domino smart Management Pack

for Micro Focus OBM



Smart Application Monitoring You Can Rely On

