



# NiCE Active O365 Management Pack

## Support Matrix

### NiCE Active O365 MP 2.00 for System Center Operations Manager

Application	SCOM 2012 R2	SCOM 2016	SCOM 1801	SCOM 1807	SCOM 2019
Office 365 platform	yes	yes	yes	yes	yes
Exchange Online	yes	yes	yes	yes	yes
Exchange Server 2013	yes	yes	yes	yes	yes
Exchange Server 2016	yes	yes	yes	yes	yes
SharePoint Online	yes	yes	yes	yes	yes
OneDrive	yes	yes	yes	yes	yes
Teams	projected*	projected*	projected*	projected*	projected*
Azure Active Directory (AAD) Connect	projected*	projected*	projected*	projected*	projected*
Active Directory Federation Service (ADFS)	projected*	projected*	projected*	projected*	projected*

Notes

\*projected for next Active O365 MP releases

**Legal Notices with Warranty, Copyrights Notices and Trademark Notices**

Warranty: NiCE IT Management Solutions GmbH makes no warranty of any kind with regard to this document, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. NiCE shall not be held liable for errors contained her in or direct, indirect, special, incidental or consequential damages in connection with the furnishing, performance, or use of this material. Trademark Notices: All product names and trademark are the property of their respective trademark or service mark holders and are hereby acknowledged.

**Global operations**

NiCE IT Management Solutions GmbH  
 Liebigstrasse 9, 71229 Leonberg, Deutschland  
 Phone +49 7152 939 82 0  
 E-Mail: solutions@nice.de

**Americas operations**

NiCE IT Management Solutions Corporation  
 3478 Buskirk Avenue, Suite 1000  
 Pleasant Hill, CA 94523, USA.  
 Toll-free Phone: +1-877-778-3730  
 E-Mail: sales@nice.us.com